

December 7, 2016



Holiday Schedule

Participating Companies:

Company	Dates	Hours	Additional Comments
Abbott Nutrition	Friday, December 23	8 AM - 12 PM	<i>Abbott Nutrition would like to extend its warmest wishes for the coming holiday season.</i> As always, one number is all you need: 1-866-767-7411 Option 1 (Abbott Nutrition Communications) Option 2 (Customer Service)
	December 24 to 26	CLOSED	
	Tuesday, December 27	8:30 AM - 6 PM (*Option 2 closed)	
	Wednesday, December 28	8:30 AM - 5 PM	
	Thursday, December 29	8:30 AM - 5 PM	
	Friday, December 30	8 AM - 12 PM	
	December 31 to January 2	CLOSED	
	January 3	OPEN	
AbbVie Corporation	Friday, December 23	8:30AM to 4:00PM EST	Dear Customer, The Holiday season is almost here. Please be informed of our 2016 Holiday Schedule: To receive your order before Christmas Day and New Year's Day, please place your order before noon on Wednesday, December 14th. All Orders placed after December 14th will be shipped on a priority basis. If you have any questions, do not hesitate to contact us: Telephone: 1-888-704-8270 FAX: 1-888-703-6967 We want to take this opportunity to thank you for selecting Abbvie as one of your key suppliers. We appreciate and value your business. <i>Seasons' greetings and best wishes for the New Year</i> Your Abbvie Customer Service Team
	Monday, December 26	CLOSED	
	Tuesday, December 27	CLOSED	
	Wednesday, December 28	OPEN	
	Thursday, December 29	OPEN	
	Friday, December 30	CLOSED	
	Monday, January 2	CLOSED	
	Tuesday, January 3	OPEN	
Allergan	December 26 to January 2	CLOSED	Last day to place your order is December 14 th 2016 <i>Wishing you a Happy Holiday Season</i> Your Allergan Customer Care Team 1-800-668-6427

Company	Dates	Hours	Additional Comments
Apotex	Friday, December 23	8:00 a.m. to 2:00 p.m. EST	<p>Dear Valued Customer,</p> <p>We would like to inform you of the Apotex National Order Desk closure and re-opening dates for the holiday season:</p> <p>In order to meet your delivery requirements, we ask that purchase orders be received no later than December 15, 2016 for delivery prior to December 23, 2016. Due to carrier schedules, orders received on December 16, 2016 onwards may not be shipped until the week of January 2, 2017. Please ensure that purchase orders are received by Apotex within the prescribed cut-off dates to ensure uninterrupted service.</p> <p>If you have any questions or concerns, please do not hesitate to contact Apotex Customer Service via telephone at 1-877-4APOTEX (1-877-427-6839) or via email to custserv@apotex.com.</p> <p>We value your business and thank you for your continued support.</p>
	Monday, December 26	CLOSED	
	Tuesday, December 27	CLOSED	
	Wednesday, December 28	CLOSED	
	Thursday, December 29	CLOSED	
	Friday, December 30	CLOSED	
Aspri Pharma Canada Inc.	December 23 to January 2	CLOSED	<p><i>Happy Holidays</i></p> <p>Customer Service/Medical Information 1-855-868-8440</p>
	Tuesday, January 3	OPEN	
Cipher Pharmaceuticals	Monday, December 26	CLOSED	<i>Happy Holidays!</i>
	Tuesday, December 27	CLOSED	
	Monday, January 2	CLOSED	
Duchesnay Inc.	December 24 to January 1	CLOSED	<p><i>Happy Holidays!</i></p> <p>Medical Information: 1 888 666-0611 medicalinfo@duchesnay.com</p>
	Monday, January 2	OPEN	
Farleyco Marketing 30 East Wilmot Street Richmond Hill	Friday, December 23	CLOSED	<p><i>Happy Holidays!</i></p> <p>Customer Service 1-800-257-8694</p>
	Monday, January 2	OPEN	
Ferring Inc.	Monday, December 26	CLOSED	<p><i>Wishing you a happy holiday season.</i></p> <p>Customer Service 1-800-263-4057</p>
	Tuesday, December 27	CLOSED	
	Monday, January 2	CLOSED	
LEO Pharma Inc	Monday, December 26	CLOSED	<p>Customer Service 1-800-590-6259</p> <p><i>Happy Holidays and Happy New Year</i></p>
	Tuesday, December 27	CLOSED	
	Monday, January 2	CLOSED	

Company	Dates	Hours	Additional Comments
Merck Canada Inc.	December 23 1:00PM (EST) to January 2	CLOSED	<p>All orders placed by 2:00 PM on December 14th will be delivered before December 23rd. For medically significant products, orders placed after 2:00 PM on December 14th will be shipped on a priority basis.</p> <p>All orders received after December 14th 2:00 PM will be shipped in the first week of January according to their order of receipt.</p> <p>Our Order Department and shipping activities will resume on Tuesday, January 3rd, 2017.</p> <p>If you have any questions, please contact our Order Department at 1-800-463-7251.</p>
Merus Labs International Inc. Merus Labs Luxco S.à.R.L.	Monday, December 26 Tuesday, December 27 Monday, January 2	CLOSED CLOSED CLOSED	<p>Happy Holidays!</p> <p>Customer Service 1-866-554-7656</p>
Methapharm Inc.	Monday, December 26 Tuesday, December 27 Monday, January 2	CLOSED CLOSED CLOSED	<p>Happy Holidays!</p> <p>Customer Service 1-800-287-7686</p>
Mint Pharmaceuticals Inc	Friday, December 23 Monday, December 26 Tuesday, December 27 Friday, December 30 Monday, January 2	8:30AM - 1:00PM EST CLOSED CLOSED 8:30AM - 1:00PM EST CLOSED	<p>Please note that orders submitted before 12:00 pm EST on the half days will be shipped the same day. All orders placed while our offices are closed will be processed the next business day.</p> <p>The entire Mint Pharmaceuticals Team would like to wish you a Happy Holiday Season and Best Wishes for 2017!</p> <p>If you have any inquiries, please do not hesitate to contact us at 1.877.398.9696.</p>
Pfizer Canada	Monday, December 26 Tuesday, December 27 Wednesday, December 28 Thursday, December 29 Friday, December 30 Monday, January 2 Tuesday, January 3	CLOSED CLOSED CLOSED CLOSED CLOSED CLOSED OPEN	<p>FOR EMERGENCY HOSPITAL ORDERS OUTSIDE NORMAL BUSINESS HOURS, MCKESSON'S STANDARD EMERGENCY ORDER PROCESS APPLIES</p> <p>If you have any questions, please contact our Customer Service Department at 1-800-387-4974.</p> <p>Season's Greetings and Best Wishes for the New Year!</p>

Company	Dates	Hours	Additional Comments
SANOFI-AVENTIS CANADA INC.	December 23 to January 2	CLOSED	Dear Customer, For hospitals, we kindly ask you to directly contact your logistic provider McKesson Distribution Partners or your designated distributor to find out about their schedule during this period. For pharmacists that would like to obtain ClikSTAR™ or JuniorSTAR™ insulin injection pen by calling 1 800-265-7927, please note that there will be no order processed during this period and that shipments will resume upon our return in January 2017. For emergency cases concerning medical information inquiries or to report any adverse drug reactions, please dial 1-800-265-7927 and carefully choose from the available options. <i>We thank you for your usual cooperation and wish you Happy Holidays</i>
	Tuesday, January 3	OPEN	
SteriMax	Friday, December 23*	9AM - 12PM	Please note that due to refrigeration/ narcotic requirements, some products have a special shipping schedule. Last day of shipping is December 22 nd for refrigerated and narcotic orders. *Orders received by 10 AM will be shipped Dec 23 rd . Orders received after 10 AM will be shipped Wednesday December 28 th , 2016 Regular Shipping will resume as of Tuesday, January 3 rd , 2017. Please contact SteriMax Customer Service at 1-800-881-3550 or visit our website at www.sterimaxinc.com for more information. <i>WE EXTEND OUR BEST WISHES FOR A HAPPY HOLIDAY SEASON AND JOYFUL NEW YEAR.</i>
	Saturday, December 24	CLOSED	
	Sunday, December 25	CLOSED	
	Monday, December 26	CLOSED	
	Tuesday, December 27	CLOSED	
	Wednesday, December 28	9AM - 5PM	
	Thursday, December 29	9AM - 5PM	
	Friday, December 30	9AM - 3PM	
	Monday, January 2	CLOSED	
	January 3 to January 6	9AM - 5PM	
Trudell Medical International	Friday, December 23	OPEN	Customer Service Phone: 1-866-510-0004 Fax: 1-888-314-7233 Email: customerservice@trudellmed.com We would like to take this opportunity to thank you for your support of the Aerobika* Device and AeroChamber* Brand of Valved Holding Chamber. <i>Happy Holidays to you and your family</i>
	Monday, December 26	CLOSED	
	Tuesday, December 27	CLOSED	
	Wednesday, December 28	OPEN	
	Thursday, December 29	OPEN	
	Friday, December 30	OPEN	
	Monday, January 2	CLOSED	
Valeant Consumer Health Products	Tuesday, December 27	CLOSED	<i>Happy Holidays</i> Customer Service 1-855-956-6205