

November 28, 2018



Holiday Schedule

Participating Companies:

Company	Dates	Hours	Additional Comments
AbbVie Canada	Friday, December 21	8:30AM TO 4:30PM	<p>Dear Customer,</p> <p>The Holiday season is almost here. Please be informed of our 2018 Holiday Schedule.</p> <p>To receive your order before Christmas Day and New Year's Day, please place your order before noon on Monday, December 17th.</p> <p>All Orders placed after Monday December 17th will be shipped on a priority basis. If you have any questions, do not hesitate to contact us:</p> <p>Telephone: 1-888-704-8270</p> <p>FAX: 1-888-703-6967</p> <p>We want to take this opportunity to thank you for selecting Abbvie as one of your key suppliers. We appreciate and value your business.</p> <p><i>Season's greetings and best wishes for the New Year.</i></p> <p>Your Abbvie Customer Service Team</p>
	Monday, December 24	CLOSED	
	Tuesday, December 25	CLOSED	
	Wednesday, December 26	CLOSED	
	Thursday, December 27	OPEN	
	Friday, December 28	OPEN	
	Monday, December 31	CLOSED	
	Tuesday, January 1	CLOSED	
	Wednesday, January 2	CLOSED	
Bausch + Lomb Canada	Thursday, January 3	OPEN	<p><i>Happy Holidays</i></p> <p>Customer Care Team</p> <p>1-800-686-7720</p>
	Monday, December 24	OPEN UNTIL 1PM	
	Tuesday, December 25	CLOSED	
	Wednesday, December 26	CLOSED	
	Monday, December 31	OPEN UNTIL 1PM	
BioSynt Pharma Inc.	Tuesday, January 1	CLOSED	<p><i>Happy Holidays</i></p> <p>Visit www.feramax.com</p>
	December 25	CLOSED	
	December 26	CLOSED	
Ferring Inc.	January 1	CLOSED	<p><i>Wishing you a safe and happy holiday season!</i></p> <p>Customer Service</p> <p>1-800-263-4057</p>
	Tuesday, December 25	CLOSED	
	Wednesday, December 26	CLOSED	

Company	Dates	Hours	Additional Comments
Indivior Canada Ltd.	December 24 to January 1	CLOSED	<i>Happy Holidays</i> Indivior Canada 1-514-331-1114
LEO Pharma Inc	Tuesday, December 25 Wednesday, December 26 Tuesday, January 1	CLOSED CLOSED CLOSED	Customer Service 1-800-590-6259 <i>Happy Holidays and Happy New Year</i>
Merck Canada Inc.	December 24, 12:00PM EST to January 1	CLOSED	<p>To ensure delivery prior to December 21st, please place your orders before 2:00 PM (EST) on December 14th.</p> <p>For medically significant products, orders placed after 2:00 PM on December 14th will be shipped on a priority basis.</p> <p>If you have any questions, please contact our Order Department at 1-800-463-7251.</p>
Mylan	Monday, December 24 Tuesday, December 25 Wednesday, December 26 Thursday, December 27 Friday, December 28 Monday, December 31 Tuesday, January 1 Wednesday, January 2	8:30 am to 5:00 pm EST CLOSED CLOSED CLOSED 8:30 am to 5:00 pm EST 8:30 am to 5:00 pm EST CLOSED Regular Shipping Resumes	<p>Dear Customer,</p> <p>For further information, please do not hesitate to call Mylan Customer Service at 416-236-4170 or toll-free at 1-800-575-1379.</p> <p>Mylan Canada would like to thank you for your continued support throughout the year.</p> <p><i>We wish you and your family a Wonderful Holiday Season with Happiness and Prosperity throughout the Coming Year!</i></p>
SANOFI-AVENTIS CANADA INC.	December 22 to January 1 January 2	CLOSED 8am to 5pm	<p>For hospitals, we kindly ask you to directly contact your logistic provider McKesson Distribution Partners or your designated distributor to find out about their schedule during this period.</p> <p>For pharmacists that would like to obtain insulin injection pen by calling 1-800-265-7927, please note that there will be no order processed during this period and that shipments will resume upon our return in January 2019.</p> <p><u>For emergency cases</u> concerning medical information inquiries or to report any adverse drug reactions, please dial 1-800-265-7927 and carefully choose from the available options.</p> <p><i>We thank you for your usual cooperation and wish you Happy Holidays.</i></p>

Company	Dates	Hours	Additional Comments
SteriMax	Friday, December 21	9AM – 5PM	<p>Please note that due to refrigeration/ narcotic requirements, some products have a special shipping schedule. Last day of shipping is December 20th, 2018 for refrigerated and narcotic orders.</p> <p>*Orders received by 10 AM will be shipped the same day. Orders received after 10 AM will be shipped Wednesday, January 2nd, 2019.</p> <p>Regular Shipping will resume as of Wednesday, January 2nd, 2019.</p> <p>Please contact SteriMax Customer Service at 1-800-881-3550 or visit our website at www.sterimaxinc.com for more information.</p> <p><i>WE EXTEND OUR BEST WISHES FOR A HAPPY HOLIDAY SEASON AND JOYFUL NEW YEAR.</i></p>
	Saturday, December 22	CLOSED	
	Sunday, December 23	CLOSED	
	Monday, December 24	9AM – 12PM	
	Tuesday, December 25	CLOSED	
	Wednesday, December 26	CLOSED	
	Thursday, December 27	9AM – 5PM	
	Friday, December 28	9AM – 5PM	
	Monday, December 31*	9AM – 3PM	
	Tuesday, January 1	CLOSED	
	Wednesday, January 2	9AM – 5PM	