

December 13, 2017



Holiday Schedule



Participating Companies:

Company	Dates	Hours	Additional Comments
AbbVie Corporation	Friday, December 22	8:30AM to 4:00PM EST	Dear Customer, The Holiday season is almost here. Please be informed of our 2017 Holiday Schedule: To receive your order before Christmas Day and New Year's Day, please place your order before noon on Wednesday, December 13 th . All Orders placed after December 13 th will be shipped on a priority basis. If you have any questions, do not hesitate to contact us: Telephone: 1-888-704-8270 FAX: 1-888-703-6967 We want to take this opportunity to thank you for selecting Abbvie as one of your key suppliers. We appreciate and value your business. <i>Seasons' greetings and best wishes for the New Year</i> Your Abbvie Customer Service Team
	Monday, December 25	CLOSED	
	Tuesday, December 26	CLOSED	
	Wednesday, December 27	CLOSED	
	Thursday, December 28	OPEN	
	Friday, December 29	OPEN	
	Monday, January 1	CLOSED	
	Tuesday, January 2	CLOSED	
Wednesday, January 3	OPEN		

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Apotex	December 25 to 27	CLOSED	<p>Dear Valued Customer,</p> <p>We would like to inform you of the Apotex National Order Desk closure and re-opening dates for the holiday season:</p> <p>In order to meet your delivery requirements, we ask that purchase orders be received no later than December 14, 2017 for delivery prior to December 22, 2017. Due to carrier schedules, orders received on December 15, 2017 onwards may not be shipped until the week of January 1, 2018. Please ensure that purchase orders are received by Apotex within the prescribed cut-off dates to ensure uninterrupted service.</p> <p>If you have any questions or concerns, please do not hesitate to contact Apotex Customer Service via telephone at 1-877-4APOTEX (1-877-427-6839) or via email to CService@apotex.com.</p> <p>We value your business and thank you for your continued support.</p>
	Thursday, December 28	OPEN	
	Friday, December 29	OPEN	
	Monday, January 1	CLOSED	
Auro Pharma Inc.	Monday, December 25	CLOSED	<p>Happy Holidays and Happy New Year</p> <p>Customer Service</p> <p>905-856-8063 ext.242</p>
	Tuesday, December 26	CLOSED	
	Monday, January 1	CLOSED	
Farleyco Marketing 30 East Wilmot Street Richmond Hill	Friday, December 22	CLOSED	<p>Happy Holidays!</p> <p>Customer Service</p> <p>1-800-257-8694</p>
	Tuesday, January 2	OPEN	
Ferring Inc.	Monday, December 25	CLOSED	<p>Wishing you a happy holiday season.</p> <p>Customer Service</p> <p>1-800-263-4057</p>
	Tuesday, December 26	CLOSED	
	Monday, January 1	CLOSED	
Indivior Canada Ltd.	December 25 to January 1	CLOSED	<p>Happy Holidays</p> <p>Indivior Canada Medical Information Unit</p> <p>1-877-782-6966</p>
LEO Pharma Inc	Monday, December 25	CLOSED	<p>Customer Service</p> <p>1-800-590-6259</p> <p>Happy Holidays and Happy New Year</p>
	Tuesday, December 26	CLOSED	
	Monday, January 1	CLOSED	

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Merck Canada Inc.	December 22 1:00PM (EST) to January 1	CLOSED	<p>All orders placed by 2:00 PM on December 15 will be delivered before December 22nd. For medically significant products, orders placed after 2:00 PM on December 15th will be shipped on a priority basis.</p> <p>All orders received after December 15 2:00 PM will be shipped in the first week of January according to their order of receipt.</p> <p>Our Order Department and shipping activities will resume on Tuesday, January 2nd, 2018.</p> <p>If you have any questions, please contact our Order Department at 1-800-463-7251.</p>
Pfizer Canada	December 25 to January 1	CLOSED	<p>FOR EMERGENCY HOSPITAL ORDERS OUTSIDE NORMAL BUSINESS HOURS:</p> <p>IN QUEBEC: MCKESSON'S STANDARD EMERGENCY ORDER PPROCESS APPLIES</p> <hr/> <p>OUTSIDE QC: CALL CPDN AT 1-877-859-6336</p> <p>If you have any questions, please contact our Customer Service Department at 1-800-387-4974.</p> <p><i>Season's Greetings and Best Wishes for the New Year!</i></p>
SANOFI-AVENTIS CANADA INC.	December 22 to January 1 Tuesday, January 2	CLOSED OPEN	<p>Dear Customer,</p> <p>For hospitals, we kindly ask you to directly contact your logistic provider McKesson Distribution Partners or your designated distributor to find out about their schedule during this period.</p> <p>For pharmacists that would like to obtain insulin injection pen by calling 1 800-265-7927, please note that there will be no order processed during this period and that shipments will resume upon our return in January 2018.</p> <p><u>For emergency cases</u> concerning medical information inquiries or to report any adverse drug reactions, please dial 1-800-265-7927 and carefully choose from the available options.</p> <p><i>We thank you for your usual cooperation and wish you Happy Holidays</i></p>

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SteriMax	Friday, December 22*	9AM - 12PM	<p>Please note that due to refrigeration/ narcotic requirements, some products have a special shipping schedule. Last day of shipping is December 21st, 2017 for refrigerated and narcotic orders. *Orders received by 10 AM will be shipped Dec 22nd. Orders received after 10 AM will be shipped Wednesday December 27th, 2017.</p> <p>Regular Shipping will resume as of Tuesday, January 2nd, 2018.</p> <p>Please contact SteriMax Customer Service at 1-800-881-3550 or visit our website at www.sterimaxinc.com for more information.</p> <p><i>WE EXTEND OUR BEST WISHES FOR A HAPPY HOLIDAY SEASON AND JOYFUL NEW YEAR.</i></p>
	December 23 to 26	CLOSED	
	Wednesday, December 27	9AM - 5PM	
	Thursday, December 28	9AM - 5PM	
	Friday, December 29	9AM - 3PM	
	Monday, January 1	CLOSED	
	January 2 to 5	9AM - 5PM	
Trudell Medical International	December 25 to 26	CLOSED	<p>Customer Service Phone: 1-866-510-0004 Fax: 1-888-314-7233 Email: customerservice@trudellmed.com</p> <p><i>Happy Holidays to you and your family</i></p>
	December 27 to 29	OPEN	
	January 1	CLOSED	
Valeant Consumer Health Products	December 25 to January 2	CLOSED	<p>We thank you for your trust</p> <p>Please note that our distribution centers, UPS and Accuristix will be closed on December 25th & 26th 2017 as well as Monday January 1st 2018.</p> <p>Valeant Canada Team</p>
ViiV Healthcare	December 25 to January 1	CLOSED	<p>To ensure a delivery date by December 22nd 2017, the last order date for all products will be December 18th before 2:00 pm EST.</p> <p>1-800-387-7374</p>